­Juan Manuel Aguero

2910 south 5th Street

Omaha, NE68108

(972)-365-0486

[aguero.manuel@yahoo.com](mailto:aguero.manuel@yahoo.com)

Github: https://jaguer0.github.io/

**Summary:**

A highly ethical professional who is able to work under pressure throughout great communication. Experience in customer service and strives on building productive relationships, resolves complex issues and wins customer loyalty. Excels in fast-paced environments as well as supervising and motivating staff to increase productivity and company profitability. Great multi-tasking skills and energy to consistently produce an average of $1.4 million in annual sales for Nebraska Furniture Mart.

**Skillset**

* Experience in HTML & CSS3
* Experience in JavaScipt
* Self-motivated
* Eager to learn new things
* Bilingual in Spanish (Speak, Read, and Write)

**Education**

Interface Web School June 2016-September 2016

*Foundations + JavaScript*

*(Learning responsive website design and UX)*

Bryan High School August 2008-May 2012

*High School Diploma*

**Work History**

Nebraska Furniture Mart August 2012-Present

*Sales Specialist*

* Improve customer’s lifestyle with excellent customer service.
* Designated Sales Trainer for the 2015 Grand Opening of the Largest Retail Operation
* Educated, instructed, and provided on-going training and problem solving strategies for new staff.

Olive Garden Restaurant November 2010- 2012

*Host*

* Certified Trainer, Greet and help with guest needs, Seat Guest effectively and Efficiently, Set weekly goals each week for host to provide great service.

Applebee’s October 2010- March 2011

*Host & Car Side*

* Provided customers with a great experi­­­ence and assist customers over the telephone in a professional manner.